

Vertex Certificate Center Start Service

Technical implementation to get you up and running

Vertex offers a technical start service to implement your new exemption certificate software and connect to the tax engine for accurate tax determination. We'll handle the details so you can go-live with confidence. We bring the expertise, best practices, and standardized processes from over 2,000 Vertex implementations.

Setup and Go!

The Start Service includes implementation of your new Vertex Certificate Center to streamline exemption certificate management and help ensure accurate taxability. You'll have access to an experienced Vertex representative throughout the service to help get your tax team up to speed.

Start Service

Experienced Vertex professionals set up the Certificate Center application and (if applicable) ensure integration to the O Series tax engine to ensure transactions consider the related exemptions in every tax determination.

The Certificate Center Start Service includes*:

- Set up of Vertex Certificate Center application
- Synchronization of Certificate Center to Vertex O Series tax engine (when applicable)
- Example of basic button code script
- Connector credential configuration
- Knowledge transfer (full walkthrough of application usage including creating a single record via UI, bulk upload imports, domain configuration).

About Global Professional Services

Vertex offers a range of services to wrap around our technology solutions that streamline implementation, maximize performance, and improve tax processes to help ensure our customers get the best value from our software. Vertex representatives bring deep tax technical expertise as well as shared experience from more than 2,000 customer engagements around the world. For more information contact Vertex today at Inside.Sales@vertexinc.com.

Benefits



Reduced risk



Streamlined compliance



Reduced interruption post Go-Live



Knowledge transfer to in-house staff

* Refer to contract for complete service details.

North America | Latin America | Europe | Asia Pacific

Copyright © 2026 Vertex, Inc. All rights reserved. The information contained herein is intended for information purposes only, may change at any time in the future, and is not legal or tax advice. 5.26