

Vertex O Series for Communications

A Powerful Solution for Communication Services Tax

Communications tax grows more complex every day – constantly changing rules and rates, emerging technologies, shifts in taxing jurisdictions. With federal jurisdictions, emerging technologies, and high transaction volumes, Vertex O Series for Communications delivers tax calculation with speed, accuracy, efficiency, and risk reduction.



Supports Communication Service Providers

Vertex supports the tax needs of traditional telecom service providers, as well as non-telecom companies who now provide communication services.



Comprehensive, Up-to-Date Content

Robust tax content, updated monthly, supports the calculation of taxes, surcharges, and fees for U.S. and Canada across a complex range of services, including:

- Cable
- Internet
- Satellite
- Telephony (ancillary, interstate, intrastate)
- Data Transmission
- Voice over Internet Protocol (VoIP)
- Wireless Network
- Wireline

100+

Vertex O Series for Communications supports tax calculation for 100+ different types of communications services.

- Audio streaming
- Video streaming
- Mobile Gaming
- Online Dating
- Prepaid



Indirect Taxes Managed in a Single Solution

The Vertex O Series platform supports communications tax as well as sales, use, and value-added tax. This reduces the tax technology footprint and streamlines internal tax processes.

Benefits



Streamline complex taxability



Improve audit performance



Support expanded offerings



Centralize tax calculations

Features



Robust Content

Continually updated tax content supports the calculation of taxes, surcharges, and fees for U.S. and Canada traditional and nontraditional communication services.



Jurisdiction Precision

Geospatial technology to pinpoint tax jurisdiction assignment for improved tax accuracy. Even U.S. locations with no traditional street address, like cell towers, can be supported using longitude and latitude coordinates.



Custom Rules

Set up custom taxability rates and rules, franchise fees, and bundled services to meet your specific business needs. Easily update configurations as your business grows.



Complex Sourcing

Streamlined taxability decisions for complex communications services including digital codes, prepaid cards, nomadic VoIP, mobile data hotspots, video conferencing, multistate mobile phone plans, and more.



Integrations to Billing Systems

Pre-built O Series integrations to many of the leading billing applications to streamline setup and ongoing compliance activities. Integrations include Amdocs, CSG, Ericsson, Mind, NetCracker, Oracle.



Edge Computing Options

Choose O Series Edge to deploy any number of tax calculation clusters wherever you need without having to sacrifice real-time calculation and accumulation or central management of tax policy configuration, with advanced options that can support ultra-fast response times.



VAT Solutions

Add-on solutions to manage VAT periodic reporting and e-invoicing. While telecommunications services generally fall under standard VAT rates, they face unique challenges with place of supply rules, reverse charge mechanisms for B2B transactions, and evolving requirements for periodic and real-time reporting.

Options for Every Type of Business

Vertex offers a range of communications tax solutions for businesses of every type and size – all with reliable content, robust performance, and superior support. Choose the right solution for your needs, or combine options to accommodate more complex business models. See the table below for details.

	O Series for Communications	Comm Tax Q Series	Comm Tax L Series
Supported Tax Types	comm tax, sales & use tax, value added tax	comm tax	comm tax
Tech Design	web services	client/server	mainframe
Access Method	web application	desktop application	desktop application

To learn more, contact a Vertex representative or visit VertexInc.com.

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