

# Vertex SSO Service

## Tap Vertex Expertise to Set Up Single Sign-On (SSO)

Vertex offers a service to handle your Single Sign-On (SSO) setup. We'll handle the start-to-finish process to get your IDP (Identity Provider) connected to Vertex applications, so you're up and running quickly.

### Improve Usability

Single Sign-On (SSO) enables Vertex O Series users to sign in to multiple Vertex applications with a single set of credentials. This streamlines the user experience and enhances security. With single sign-on, end users only need a single set of credentials to log into multiple websites and applications, both in the cloud and on-premises. This makes life easier for users, since they don't need to remember multiple passwords, and provides administrators a centralized way to manage all accounts and govern which users have access to them.

### Comprehensive Service

Vertex offers an SSO Service to get you up and running quickly. We will handle the details, including:

- Obtain User reports from customer instance – for existing Vertex clients
- Consolidate users from the report – for existing Vertex clients
- Validate the final user list and email addresses
- Validate permissible email domains
- Update usernames with a correct email address
- Create an application and obtain the client id and secret
- Create a connection to customer IDP
- Send ACS URL, Entity Id, and certificate (or metadata) to the customer IDP team
- The customer IDP team configures IDP to connect to auth0
- Test login and troubleshoot any issues

### Benefits



Improved usability



Enhanced security



Streamlined efficiency



Knowledge transfer to in-house staff

## About Global Professional Services

Vertex offers a range of services to wrap around our technology solutions that streamline implementation, maximize performance, and improve tax processes to help ensure that our customers get the best value from our software. Vertex representatives bring deep tax technical expertise as well as shared experience from more than 2,000 customer engagements around the world. For more information contact Vertex today at [Inside.Sales@vertexinc.com](mailto:Inside.Sales@vertexinc.com).