VERTEX®

Training programs to accelerate the value of your Vertex system.

Get your Vertex system up and running quickly, and continue to gain maximum value over time with our robust training curriculum. You'll build proficiency with your Vertex system to streamline tax operations and ensure tax compliance.

Training for Every Vertex User

Our robust curriculum offers a wide range of courses for both tax and technical professionals to help ensure your Vertex system meets the financial and IT needs of your business. Programs are designed to streamline initial implementations and enhance proficiency for updates, maintenance, and ongoing support. With a 98% participant satisfaction rating, Vertex training is a proven value for in-house and consultant implementers, and new and experienced users alike.

Ensure Maximum Value Over the Life of Your System

Corporate customers and implementation partners alike rely on our knowledgeable instructors and robust course curriculum to:

- Streamline implementation processes.
- Respond to new tax scenarios.
- Strengthen troubleshooting and support.
- Maximize the latest product enhancements.
- Achieve a consistent standard of knowledge across staff.
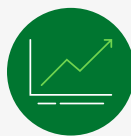
Flexible Formats to Meet Every Need

Training programs are offered in a variety of formats to fit into your busy schedule and meet your business needs. Courses are offered in-person and online, self-paced and guided, demo and hands-on. Remote group training is available to enable valuable collaboration and sharing across your team regardless of their location.

Benefits

Training programs provide value to you and your business:

Streamline implementations and updates

Maximize value from your Vertex system

Grow your business

Advance your career

Features

Experienced Instructors

Courses are designed and delivered by experienced education professionals who are Vertex Certified. You'll learn best practices and gain access to deep knowledge.

Wide Range of Courses

Courses are available for the full range of Vertex solutions — from tax determination and exemption certificate management to returns and reporting.

Continually Updated Content

Curriculum is continually updated for the latest Vertex enhancements, and training delivery leverages the latest educational tools and technology.

Team Participation

Group training, either onsite or remote, helps to establish baseline knowledge across your team and enables collaboration on your unique Vertex implementation.

CPE credits

Maintain professional status in the U.S. with CPE-accredited offerings.

Convenient Formats

Choose the right format for your unique needs:

- Online Self-Paced Courses: On-demand, self-paced courses allow the participant to set the pace.

- Online Free Learning: 24/7 free access to quick tips, how-to's, and videos on the myLearning platform.

- Online Live Courses: Instructor-led demonstration courses with options for hands-on, interactive participation.

- Onsite Courses: Instructor-led courses held at customer facilities for maximum team value.

- Regional Courses: Instructor-led courses held at a Vertex training facility with remote attendance options.

Enhanced Remote Participation

Technology-enabled classrooms enable the same participation opportunities for learners, whether they are in-person or remote. Attendees can view all classroom activity, raise a hand to ask questions, and collaborate and share with other in-person and online participants.

Become a Vertex Certified Implementer

The Vertex Certified Implementer program sets the standard for functional implementation of Vertex® Indirect Tax O Series®. Certification requires passing an exam, which is completely self-paced and delivered through the Vertex myLearning platform. A companion Learning Plan designed to prepare participants for the exam is available, but not required. Vertex O Series 9.0 Certification programs are offered for sales and use tax, as well as value-added tax implementers. If needed, participants can choose a CPE- accredited version of the program to maintain their professional status.

"The software has so much to offer. The Vertex Certified training program is the best way to truly understand how to best take advantage of it. What I learned helps me be more effective in my role."

Manuel Ernesto-Mulato
Tax Analyst, SRP Companies

For more information about Vertex training courses and certification, visit vertexinc.com.

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