

Vertex Certificate Service

Vertex Certificate Service takes the ongoing tasks of certificate collection and renewal off your plate to keep tax teams focused on higher value work and improve audit performance at the same time.

Ongoing Certificate Maintenance

Staying on top of sales tax exemption certificates can be time-consuming and labor-intensive, and can leave a business focusing on paperwork, not tax work. Even when you have an automation tool and cloud repository like the Vertex Certificate Center, there's still the time-consuming tasks of conducting certificate collection and renewal. Many tax teams don't have the time, resources, or expertise to do this properly and pay the price in audit penalties for missing, invalid, or expired certificates.

Outsource the Tasks

Adding the Vertex Certificate Service allows a business to outsource the administrative tasks of exemption certificate collection/renewal to Vertex so in-house tax teams can re-focus time on more value-driven tax work.

Add the Certificate Service

Vertex Certificate Center customers can add the Vertex Certificate Service whereby our team will use your Certificate Center tools to validate new certificates and proactively reach out to your customers to update expiring certificates, to ensure you stay current for reporting and audit preparation.

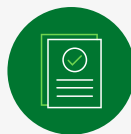
Partner with Vertex

Add the Vertex Certificate Service to let Vertex help you stay in compliance and improve your customer experience. You'll outsource the tasks but maintain complete transparency.

Benefits



Increased Efficiency



Certificate Accuracy



Audit Performance



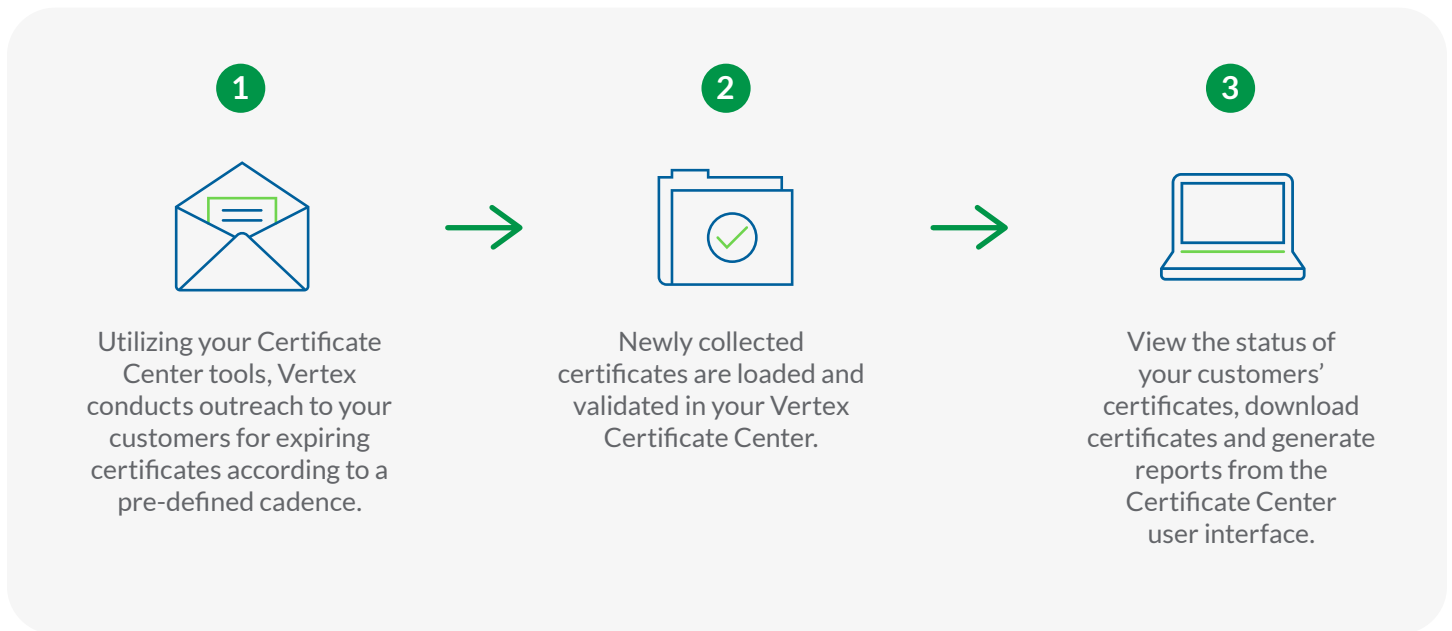
Improved Scalability



Easy Visibility

Outsource your Certificate Collection

The Vertex Certificate Service team uses your Certificate Center tools to conduct ongoing certificate collection/renewal campaigns according to a pre-defined cadence to keep your certificates up to date and audit-ready.



End-to-End Solution

Combine the Vertex Certificate Center with the Vertex Certificate Service for an end-to-end solution to keep exemption certificates up to date, improve tax calculation accuracy, and reduce audit risk.

One-Time Setup Service*

Where needed, Vertex also offers a one-time Certificate Center Setup Service to get your current certificates up to date. We'll load your current certificates into your new Certificate Center -- and validate them.

For any expired or invalid certificates, we'll perform an outreach to get them up to date. For customers where you have identified missing certificates, we will perform an outreach campaign to those customers to collect the necessary new certificates.

* This service requires separate contract from above Certificate Collection service.

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