

Vertex and Microsoft Dynamics 365 Commerce

Sales and Use Tax Determination

Improve tax determination with Vertex

Vertex provides powerful, automated tax determination for Microsoft Dynamics 365 Commerce. A seamless turnkey integration delivers real-time tax calculations based on continually updated tax content and precise location determination for improved accuracy and efficiency.

Robust Integration

Vertex provides seamless integration to Microsoft Dynamics 365 Commerce, simplifying sales tax determination without constant Microsoft system updates. Address cleansing and precise tax jurisdiction assignment relieves the need to manually populate and manage tax area codes within D365 improving accuracy and efficiency across all D365 modules. Developed and maintained by Vertex, the integration also offers flexible deployment options.

Supported workflows include:

- Cash & carry
- Buy online & pickup
- Buy in-store & ship
- Recall and return
- Call center orders
- Offline tax calculation (for brick & mortar stores which may not always have a dependable internet connection)

Our Partnership

A trusted Microsoft partner, Vertex is a leader in the Microsoft ecosystem, continuing to develop and deliver innovative tax solutions to help customers extend the value of their Microsoft Dynamics investments, streamlining tax determination and compliance, and enabling them to accelerate business growth.

Powerful Benefits



Consistent tax calculations across all omnichannel experiences.



Robust offline tax calculation solution for local in-store deployment.



Increased efficiency of Finance, Tax, and IT teams.



Quickly scale to new jurisdictions while staying compliant.



Backed by a global Vertex team of knowledgeable implementation consultants and support specialists.

Vertex and Microsoft Dynamics 365 Commerce



Vertex pulls the transaction details from D365 Commerce to calculate indirect tax in Vertex O Series and sends that tax amount back to your Microsoft solution.

End-to-End Vertex Solution

- ✓ Address cleansing and tax jurisdiction assignment
- ✓ Tax determination
- ✓ Exemption certificate management
- ✓ Registration validation
- ✓ SUT & VAT compliance (signature-ready returns) software and outsourcing services)
- Reporting

Our Channel Partnerships

Vertex works with an extensive network of Dynamics 365 channel partners (consultants, system integrators, and VARs) who offer expert guidance and support in buying, implementing, and optimizing Vertex with Dynamics 365 applications.

"Vertex is a great ISV partner supporting D365 customers with its world-class indirect tax solutions"

Gavriella Schuster CVP Microsoft, One Commercial Partner

About Vertex

Vertex Inc., is a leading global provider of indirect tax software and solutions. The company's mission is to deliver the most trusted tax technology enabling global businesses to transact, comply, and grow with confidence. Vertex provides solutions that can be tailored to specific industries for major lines of indirect tax, including sales and consumer use, value added, and payroll. Headquartered in North America, and with offices in South America and Europe, Vertex employs over 1,300 professionals and serves companies across the globe.

To learn more, visit VertexInc.com.





