

A Reliable Solution to Simplify Telecommunications Tax

Telecommunications tax compliance grows more complex every day considering shifts in taxing jurisdictions, constantly changing rates and rules, and emerging technologies. For 30 years, Vertex has been guiding telecommunications service providers across North America towards scalable solutions that help them stay compliant while reducing time-consuming and costly manual processes.

Rates, Calculation, and Reporting

Vertex Indirect Tax for Communications automatically and accurately calculates taxes for more than 80 telecom and cable services in thousands of taxing jurisdictions. Based on information passed from your billing system, the software identifies where a service is taxable, whether each service is taxable, and then calculates applicable taxes and returns the results to your billing application. With flexible taxability setup, various platform options, and a standalone graphical user interface to meet your specific business needs, Vertex Communications provides you with the ability to customize rates and rules, franchise fees, and bundled services. In addition, the system provides data for management reports to help you oversee the tax compliance process.

Integrated with Your Billing System

Vertex has established partnerships with many of the leading billing and customer care software application providers to provide truly integrated functionality to our mutual customers. This integration can streamline your system setup and ongoing compliance activities. Vertex solutions seamlessly integrate with major billing systems, including:

- Amdocs,
- CSGI
- Mind
- Oracle

- Comverse
- Ericsson
- NetCracker,

Monthly Data Updates for Reliable Accuracy

The effectiveness of any tax compliance system depends on the accuracy of its tax data. With tax rates and rules rapidly changing, it's easy to become out-of-date. Vertex solves this problem by updating

data every month through a simple Web download. Vertex provides monthly tax and surcharge data at the federal, state, county, city and district level, including month-per-line levies for the U.S., max and tiered tax, and national and provincial level taxation for Canada.

Calculation for Broad Range of Services

Vertex Communications provides accurate tax calculation for a variety of communications services.

- Local and long-distance voice communications
- Private line
- Wireless network access
- Usage/airtime
- · Text messaging
- Ring tones
- Download media, music, videos, and software
- Information services
- Prepaid calling cards
- Call waiting, call forwarding, caller ID, and voice mail
- Directory assistance (intrastate, interstate, and wireless)
- Conference bridging
- ATM
- DSL
- Frame Relay

- VoIP
- Internet access
- Basic cable
- Basic cable expanded
- Basic satellite
- Basic satellite expanded
- Premium channels
- Video-on-demand
- · Pay-per-view service
- Equipment sales/rental
- Late fees
- Finance charges
- Convenience fees
- Inside wire maintenance
- Early termination fees
- Service connection and disconnection
- · Plus dozens more

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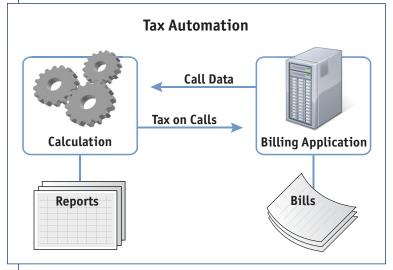
Vertex® Indirect Tax for Communications

Accurate Jurisdiction Identification

GeoCoder Advantage, a preprocessing software utility for the Vertex Communications Tax products, offers the most powerful tool in the industry for accurate jurisdiction identification by leveraging the most current geospatial data, USPS ZIP+4 data, GIS software, and dedicated Vertex resources. Vertex determines GeoCodes using the ZIP+4 provided to pinpoint tax jurisdictions, regardless of whether the customer is located in a multi-county city or an unincorporated area. GeoCoder Advantage is shipped with Vertex® Communications Tax *L Series*®. The functionality is built in to Vertex® Communications Tax *Q Series*®, so no additional product is required.

Options to Meet Your IT Needs

Vertex offers communications tax solutions for both legacy/mainframe and client/server environments. Both solutions offer a highly flexible tax calculation system with unparalleled data accuracy and ease of integration, giving your tax department increased accessibility in managing critical communications tax processes. Both systems share the same easy-to-use graphical user interface and automated tax compliance capabilities.



Data flows seamlessly from your billing application to Vertex Communications for accurate billing and management reports.

About Vertex

Founded in 1978, <u>Vertex Inc.</u> is the leading provider of corporate tax software and services for companies of all sizes, from small to medium-sized businesses to global multinationals.

Vertex solutions enable companies to realize the full strategic potential of the corporate tax function. The company offers a variety of products and services that allow businesses to automate, integrate, and streamline their corporate tax processes. Vertex provides solutions in every major line of tax including income, sales and consumer use, value added and payroll. Vertex also offers tailored solutions for specific industries including retail, communications, hospitality and leasing. Vertex Managed Services allows companies to outsource sales and use tax returns and exemption certificate management.

For Client/Server IT Environments

For companies whose billing systems run in Windows® and UNIX environments, Vertex® Communications Tax *Q Series*® offers key functionality, including:

- Support for relational databases such as Oracle and Microsoft SQL
- Application Program Interfaces and calculation processing subsystem that use C/C++ programming language
- An interface that supports customization of rates and decisions, franchise fees, max and tiered taxes, and bundled services
- Tax treatment of max tax rules and tiered rates (including step tax and progressive schedule)

For Legacy/Mainframe IT Environments

Vertex® Communications Tax *L Series*® offers the same powerful functionality for companies with legacy/mainframe IT environments.

To learn how Vertex® Communications tax solutions can improve your tax process efficiency contact a Vertex representative at **800.355.3500** or visit **vertexinc.com** today.

Locations

North America King of Prussia, PA Latin America Sao Paulo, BR Europe London, UK Asia Pacific Chennai, IN

