

Vertex® Communications Tax Solutions



A Reliable Solution to Simplify Telecommunications Tax

Telecommunications tax compliance grows more complex every day considering shifts in taxing jurisdictions, constantly changing rates and rules, and emerging technologies like VoIP. For 30 years, Vertex has been guiding telecommunications service providers across North America towards scalable solutions that help them stay compliant while reducing time-consuming and costly manual processes.

Rates, Calculation, and Reporting

Vertex Communications Tax solutions automatically and accurately calculate taxes for more than 40 telecom and cable services in thousands of taxing jurisdictions. Based on information passed from your billing system, the software identifies where a call is taxable, whether each call is taxable, and then calculates applicable taxes and returns the results to your billing application. With flexible taxability setup, various platform options, and a standalone graphical user interface to meet your specific business needs, Vertex Communications Tax products provide you with the ability to customize rates and rules, franchise fees, and bundled services. In addition, the system provides data for management reports to help you oversee the tax compliance process.

Integrated with Your Billing System

Vertex has established partnerships with many of the leading billing and customer care software application providers to provide truly integrated functionality to our mutual customers. This integration can streamline your system setup and ongoing compliance activities. Vertex solutions seamlessly integrate with major billing systems, including:

- Amdocs
- Comverse
- Intec
- Convergys
- CSG
- Oracle

Monthly Data Updates for Reliable Accuracy

The effectiveness of any tax compliance system depends on the accuracy of its tax data. With tax rates and rules rapidly changing, it's easy to become out-of-date. Vertex solves this problem by updating

data in your Vertex Communications Tax system every month through a simple Web download. Vertex provides monthly tax and surcharge data at the federal, state, county, and city level, including month-per-line levies for the U.S., max and tiered tax, and national and provincial level taxation for Canada.

Calculation for Broad Range Services

Vertex Communications Tax Solutions provide accurate tax calculation for a variety of telecom and cable services.

- Telecom
- Local and long-distance voice communications
- ATM
- DSL
- Frame Relay
- Cable Categories
- VoIP
- Call waiting, call forwarding, caller ID, and voice mail
- Messaging: one-way and two-way
- Prepaid calling cards
- Data transmission services/ Internet access
- Wireless network access
- Usage/airtime
- Intrastate long distance toll
- Late fees
- Finance charges
- Convenience Fees
- Directory assistance (intrastate, interstate, and wireless)
- Inside Wire Maintenance
- Basic Service
- Premium Service
- Pay-Per-View Service
- Equipment Sales/Rental
- Conference bridging
- Text messaging
- Ring tones
- Download media and software
- Early termination fees
- Service connection and disconnection
- Plus dozens more

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Accurate Jurisdiction Identification

Vertex GeoCoder Advantage, a preprocessing software utility for the Vertex Communications Tax products, offers the most powerful tool in the industry for accurate jurisdiction identification by leveraging the most current geospatial data, USPS ZIP+4 data, GIS software, and dedicated Vertex resources. Vertex determines GeoCodes using the ZIP+4 provided to pinpoint tax jurisdictions, regardless of whether the customer is located in a multi-county city or an unincorporated area.

Options to Meet Your IT Needs

Vertex offers communications tax solutions for both legacy/mainframe and client/server environments. Both solutions offer a highly flexible tax calculation system with unparalleled data accuracy and ease of integration, giving your tax department increased accessibility in managing critical communications tax processes. Both systems share the same easy-to-use graphical user interface and automated tax compliance capabilities.

The Tax Technology Leader

Founded in 1978, Vertex is the leading provider of corporate tax software and services worldwide. We help companies realize the full strategic potential of corporate tax by serving every major line of business tax including; income, sales and use, value added, and payroll. The company's offerings are showcased by Vertex Enterprise™, a data driven, open-architecture approach to tax technology that integrates all direct and indirect tax processes and technologies on a single platform.

For Client/Server IT environments

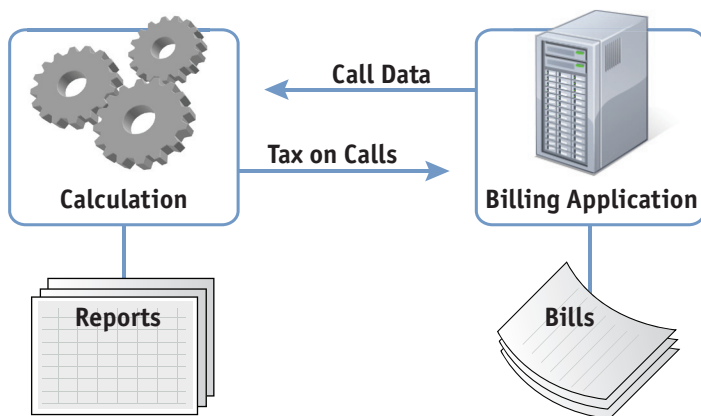
For companies whose billing systems run in Windows® and UNIX environments, Vertex® Communications Tax *Q Series*® offers key functionality, including:

- Support for relational databases such as Oracle and Microsoft SQL
- Application Program Interfaces and calculation processing subsystem that use C/C++ programming language
- An interface that supports customization of rates and decisions, franchise fees, max and tiered taxes, and bundled services
- Tax treatment of max tax rules and tiered rates (including step tax and progressive schedule)

For Legacy/Mainframe IT environments

Vertex® Communications Tax *L Series*® offers the same powerful functionality for companies with legacy/mainframe IT environments.

Communications Tax Automation



Data flows seamlessly from your billing application to Vertex Communications Tax for accurate billing and management reports.

To learn how Vertex® Communications Tax Solutions can improve your tax process efficiency contact a Vertex representative at **800.355.3500** or visit **vertexinc.com** today.

Vertex Inc.

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