

# Vertex and SAP

## Vertex services all SAP industry solutions including:

- Automotive
- Manufacturing
- Hi-Tech
- Retail
- Oil and Gas
- Pharmaceutical and Healthcare
- Food and Beverage
- Leasing

**SAP Certified**  
Integration with SAP Applications

## The Vertex and SAP Partnership

The success of your tax compliance process strongly relies on the capabilities and success of the solution provider you use. For over 10 years, Vertex and SAP have offered mutual customers a complete suite of integrated tax management solutions. This partnership provides SAP users with enhanced SAP financial application functionality which is supported by Vertex's comprehensive tax content and applications integrated across the full range of SAP applications.

With Vertex and SAP, your company has access to the best in business solutions for centralizing your tax process systems across every major line of business tax including income, sales, consumer use, and value added taxes.

## Choose the Best in the Business

No other provider offers 30 years of tax technology experience, a breadth of solutions covering every major line of business tax, or has the same track record of excellence as Vertex. After an extensive search of providers, SAP chose Vertex as their sales and use tax solution provider for their own internal tax compliance processes.

Vertex provides:

- Vertex® Indirect Tax *O Series*® solutions for sales, consumer use, lease, value added and retail tax
- A recognized team of SAP experts in Vertex Consulting armed with innovative service offerings to facilitate implementation and to optimize your software investment
- World-class Vertex Product Support certified under the Services Capability & Performance (SCP) Standards, a premier technical support standards organization
- Customized training course that addresses specific aspects of Vertex tax products in the SAP environment and includes instruction on maximizing SAP and Vertex tax products capabilities

## Realize Your Return on Investment with Vertex and SAP

Helping clients realize a return on their investment enables them to become a high-value tax department. By choosing Vertex as your trusted partner for SAP solutions, you can benefit from:

- Streamlining tax compliance, including rate research, returns preparation, and audit management, and minimizing customer billing issues for increased strategic tax planning
- Improving tax decision-making and establishing control for Sarbanes-Oxley compliance
- Expediting cash collections by enabling accurate customer billing
- Lowering IT costs of system integration and maintenance

## Vertex Complete Solution: Products and Services

Vertex offers complete product and service solutions for SAP users that address specific business needs. Vertex® Indirect Tax *O Series*®, Vertex® Sales Tax *Q Series*®, and Vertex® Direct Tax Solutions operate across the full range of SAP applications including: R/3 4.6, R/3 Enterprise 4.7, ECC 5.0 and 6.0, and CRM.

### Vertex O Series

Vertex O Series (sales tax, consumer use tax, VAT, lease tax, and retail), utilizes leading-edge technologies to centralize and automate tax compliance through the application of researched tax rules and rates, accurate calculation of tax amounts, and the automated creation of tax reports. Vertex products are easily installed and deployed on SAP Web Application Server (SAP WAS), part of the SAP NetWeaver technology platform.

With Vertex O Series, SAP users receive state-of-the-art technology in tax compliance which enables a new level of tax process automation by:

- Creating enhanced and integrated taxability management tools
- Easing maintenance of rates and rules
- Enhancing jurisdiction identification capabilities

### Vertex® Direct Tax Solutions

Vertex offers an end-to-end solution for income tax management, from provision to compliance, with data and work flow management tools to improve control and data accuracy with these solutions. SAP customers are able to streamline their income tax information gathering processes to allow more time for focusing on high-level goals such as minimizing their business's effective tax rate and maximizing shareholder value.

### Vertex Services

Vertex Services provide an array of services to manage all of your Vertex product implementation and related tax process needs by offering:

- **Vertex® Tax System Implementation Services**, led by SAP application professionals, to provide support, tools, and training.
- **Vertex® Tax Process Optimization Services**, experienced tax professionals who can assess the health of your tax and technology processes, provide customized support, assist you in Section 404 compliance, provide tax research and audit assistance, and can supply short-term tax department staffing.
- **Vertex® Sales & Use Tax Returns Outsourcing**, enabled through the Vertex Data Center, for outsourced timely and accurate returns filing service.

## SAP Enterprise Support

Vertex has achieved SAP Enterprise Support certification with SAP. Using the partner edition of SAP Solution Manager, the Vertex support team is connected to the SAP global support backbone to expedite support for incident processing and resolution. In addition to our CRM applications, Vertex uses SAP Solution Manager during support operations and conforms to SAP standards for shared support processes, service-level agreements, and escalation procedures. As a result, mutual SAP and Vertex users can obtain efficient support from both the SAP support organization and Vertex customer support.



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### A Proven Provider

Vertex provides a comprehensive suite of software and services for both direct and indirect taxes backed by more than 30 years experience. Our innovative solutions help companies worldwide streamline their tax compliance processes in every major line of business tax including income, sales, use, value added, and payroll.

