

# Vertex® Sales & Use Tax Returns On-Demand

## Benefits of Vertex On-Demand

- Hardware cost savings
- Database cost savings
- Operating system cost savings
- Management cost savings  
(IT time for system maintenance)
- Improved disaster recovery & business continuity
- IT support handled promptly by Vertex professionals

## A Hosted Solution for Processing and Preparing Signature-ready Sales and Use Tax Returns

With the increased scrutiny by taxing jurisdictions, companies are looking for a sales and use tax returns processing solution that is flexible and secure, yet saves time and money. Vertex® Sales & Use Tax Returns On-Demand is the answer.

This remote hosted, Web-enabled solution offers centralized access to Vertex Sales & Use Tax Returns. Vertex Returns On-Demand virtually eliminates your need for server management, installation upgrades, and a backup data system by managing these time-consuming processes for you. And, your need for IT support is reduced substantially.

## Easy Migration for Current Vertex Returns Customers

For users of the Vertex Sales & Use Tax Returns on premise product, migrating to the Vertex Returns On-Demand is fairly straightforward and seamless. As part of the process, users of Vertex Returns 8.5 will have their databases migrated to Vertex Returns 9.0 as part of the initial setup. And, since the on demand product has the same functionality, the same returns and content as the on premise product, there will be little or no learning curve to climb. You will be processing your returns without any interruption.

## Flexible Access

Vertex Returns On-Demand is accessible anytime, anywhere from any computer with Internet access. This flexibility eliminates the issues that arise while managing application access across multiple locations – from your company's headquarters to subsidiary and branch locations.

## Centralized Maintenance

Vertex Returns On-Demand also provides tax application and database management in one central, secure location. This eliminates the need for your tax staff to handle time-consuming tasks like application upgrades and data backups.

## Enhanced Security

As a Vertex-hosted solution, Vertex Returns On-Demand features a secure environment that utilizes a high-speed, redundant backbone and network management expertise to provide state-of-the-art infrastructure support and reliability. Your data stays on our servers while you work via a remote session over the Internet in an encrypted, unreadable format that enhances the security of your sensitive tax information. In addition, password management, a dual firewall system, and physically secure servers eliminate the risk of unauthorized access to your data.

## SSAE-16 Compliance

For public companies required to submit internal financial audit control information, Vertex Returns On-Demand supports the same standard ERP or other financial system connectors as the on premise solution. And, all data is hosted at an SSAE-16 Service Provider Audited Data Center. Therefore, the need for your organization to dedicate resources to perform such tasks as parallel testing and internal audit review may now be significantly reduced. Vertex Returns On-Demand is an important cost-saving component in the ownership equation when evaluating your company's bottom line.

## Superior Support

Vertex Customer Support has been recognized as the most responsive and reliable in the industry. Our professional representatives are available to assist with questions, or even shadow your session to help with troubleshooting. There is also a comprehensive online help system that includes:

- Step-by-step instructions to guide you through each task
- Individual report descriptions
- Easy-to-use search options to locate specific topic information
- Latest tax forms viewed from help file links

In addition, the Vertex customer portal, myVertex, is available 24 hours a day at [vertexinc.com](http://vertexinc.com). This resource gives you access to the same comprehensive online library used by our support team and allows you to search product or technical topics.

## Advantages of Vertex Returns On-Demand

- Faster go-live to access system features and functionality
- Alignment with increasing corporate IT shifts toward SaaS deployments
- Implementation, general maintenance, upgrades, software patches all handled in a timely manner by Vertex without the need to involve the client's IT staff

Elimination of:

- Up-front capital expenses of hardware platforms and software licensing
- Downtime required for system installation and implementation
- Cost of system maintenance, upgrades, and patches
- Complex internal system requirements and in-house technical support
- Interrupted business continuity due to natural disaster

## The Vertex Difference

With over 30-years experience as a tax technology leader, Vertex has been hosting and offering on-demand solutions for over ten years. Unlike other SaaS options, this solution is completely maintained and supported by in-house tax technology experts. And, it's all based on comprehensive sales and use tax data content that's updated monthly.

## Call Today

To learn how Vertex Indirect Tax 0 Series On-Demand can improve your organization's sales and use tax process, contact a Vertex representative at **800.355.3500** or visit [vertexinc.com](http://vertexinc.com).

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### A Proven Provider

Vertex provides a comprehensive suite of software and services for both direct and indirect taxes backed by more than 30 years experience. Our innovative solutions help companies worldwide streamline their tax compliance processes in every major line of business tax including income, sales, use, value added, and payroll.

