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Firstlogic and Vertex Partner to Deliver Comprehensive Tax Compliance and Address Correction Solution

LA CROSSE, Wis., October 27, 2003 — Firstlogic, Inc announced today that it has partnered with Vertex Inc. to deliver a comprehensive tax compliance and address correction solution that ensures correct taxation rates are applied to customer transactions.

Vertex provides tax process solutions for every major line of business tax, including income, sales, consumer use, communications, property, and payroll tax. Firstlogic specializes in information quality tools to cleanse and consolidate critical customer and operational data. The Firstlogic/Vertex partnership will extend the range of solutions to provide individual transactions with an unmatched level of accuracy prior to applying tax rules and rates.

The new partnership enables Vertex's 10,000 corporate customers to easily integrate the most accurate level of address cleansing, standardization, and correction capabilities from Firstlogic with their Vertex solutions to pinpoint precisely where a transaction occurred. Likewise, Firstlogic customers will be able to incorporate Vertex's solutions for business taxes and extend the value of practicing information quality throughout their information supply chain, including how they determine and assign proper taxes during critical customer transactions.

"There are an average of over 750 tax rate changes and additions in the U.S. per year, and tax boundaries and jurisdictions are expanding or contracting all the time," says John Minassian, Vertex Inc. Director of Tax Research. "In order for organizations to properly comply with tax laws, they need an automated process to ensure that transactions happening in real-time, as well as the data stored in their systems, is as accurate as possible."

"Ensuring precise location information with Firstlogic's information quality solutions is critical to assigning proper tax rates," according to Steven Varsolona,

Firstlogic's market director for Information Quality. "Failing to validate and correct address information with the most accurate U.S. Postal Service-certified software puts an organization at risk for infecting critical enterprise systems such as CRM and ERP with data that can result in organizational ineffectiveness."

"Firstlogic has a tremendous reputation for providing superior data quality solutions and backing them up with great customer support, says Ed Wallace, Vertex Inc. Vice President, Corporate Business Development. "These are the same business philosophies that have made Vertex the leader in providing tax compliance software. . This complementary solution offering means our customers will have a seamless way to ensure accurate information in their tax administration process."

For more information about the Firstlogic's information quality solutions can contact the company by calling toll-free at 888-215-6442 (608-782-5000 outside North America), visit the company's Web site at www.firstlogic.com, or send email to information@firstlogic.com.

Organizations interested in the complete line of tax process solutions and services available from Vertex should contact the company at 800-355-3500 or visit the firm's Web site at www.vertexinc.com.

About Vertex Inc. (vertexinc.com)

Vertex Inc., the leading provider of tax technology solutions, serves more than 10,000 customers worldwide. Vertex solutions automate processes and enhance decision information across every major line of business tax including income, sales, consumer use, value added, communications, payroll and property. To serve its customers, Vertex works in partnership with leading software and service providers, including SAP, Oracle, Microsoft, J.D. Edwards, IBM and PeopleSoft. Founded in 1978, Vertex is a privately held company that employs 600 professionals at its headquarters in Berwyn, PA and offices in Atlanta, Chicago, Dallas, Sarasota, FL and Washington, DC. For more information about Vertex, visit our web site www.vertexinc.com

About Firstlogic

Firstlogic specializes in enterprise-wide information quality solutions and services for e-business, data warehousing, and print and mail applications. Firstlogic is recognized as the leading global provider of information quality tools that enhance and match business-critical information anywhere it is touched, stored, or moved across the enterprise. In addition to developing commercial solutions, Firstlogic partners with many systems integrators, consultants, and original equipment manufacturers to provide its unique technology to their end-user customers. Founded in 1984, Firstlogic today serves thousands of customers worldwide, including Fortune 1000 companies in the e-business, financial, insurance, healthcare, direct marketing, higher education, and telecommunications markets. For more information, visit the company's Web site at www.firstlogic.com.

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