



FOR IMMEDIATE RELEASE

For more information, press only:

Chris Binner, Director of
Marketing Communications
Vertex Inc.
610-640-4200 ext. 6139

Siebel Systems Public Relations
650-295-5455
corporatePR@siebel.com

Vertex® Inc. Announces Tax Compliance Support To Siebel 7

CHICAGO, IL., October 2 /PRNewswire/-- Vertex Inc., the leading provider of state and local tax compliance solutions for corporations, today announced its support for Siebel 7, the seventh major release of Siebel eBusiness Applications from Siebel Systems Inc., (Nasdaq: SEBL), the world's leading provider of e-business applications software.

Vertex will submit the integration of its Quantum™ for Sales and Use Tax product for validation with Siebel 7 within 90 days of general availability. This integration provides organizations with complete e-business solutions that increase productivity, maximize revenue and profit, and significantly enhance customer acquisition, satisfaction, and retention.

Siebel Systems enables software vendors to easily integrate solutions through its open, extensible, advanced Smart Web Architecture. Unlike rudimentary HTML clients, Siebel Smart Web Architecture combines a zero-footprint, browser-based Web client and a user interface with levels of interactivity and usability traditionally available only in Windows applications. The Siebel Smart Web Architecture enables organizations to leverage the industry's best e-business applications at the lowest total cost of ownership.

Siebel 7 extends the reach and functionality of Siebel Systems' industry-leading suite of integrated, multi-channel e-business applications, enabling organizations to translate customer relationship strategy into execution by effectively aligning and rapidly integrating channels, employees and partners. Siebel 7 allows organizations to manage, synchronize and coordinate all customer touch points across Web, call center, field sales and service personnel, and partner channels.

The integration enables Quantum to accept transaction data passed from Siebel 7 in order to provide a sales tax quote and/or a final tax calculation for transaction processing. As a Siebel Software Partner, Vertex is working closely with Siebel Systems' product teams to develop and validate a tax adaptor that when integrated with Siebel 7, will provide customers the most technologically robust tax compliance software available for electronic commerce.

"Our Quantum for Sales and Use Tax Compliance system has an established track record as the most reliable, comprehensive, and accurate tax compliance solution available today," said John Viglione, Vertex's chief technology officer. "As Siebel Systems' customers implement Siebel eBusiness Applications, Vertex's validated integration will enable them to accurately complete their e-commerce interactions and transactions as business and governments sell, buy, and exchange information electronically."

With more than 500 tax rate changes annually in North America alone, Quantum for Sales and Use Tax reduces time spent on time-consuming aspects of tax compliance and improves customer service by reducing errors and incomplete transactions.

"As Siebel 7 customers continue to re-engineer their business to leverage the Internet and gain competitive advantage in their markets, providing accurate tax calculations is essential to complete end-customer financial transactions," said Catherine Cherubino, senior managing director, Software and Industry Alliances for Siebel Systems.

About Vertex Inc. (www.vertexinc.com)

Founded in 1974, Vertex Inc. is a privately held firm providing more than 10,000 corporate customers with tax compliance software and research services for sales and use tax, property tax, payroll tax, and telecommunications tax. Headquartered in Berwyn, PA, with regional offices in Chicago, Dallas, Washington D.C., and Walnut Creek, CA, Vertex develops tax compliance solutions for use in Enterprise Resource Planning, Customer Relationship Management, and e-commerce applications. Vertex's solutions help end users facilitate tax planning, develop tax reduction strategies, and

identify other important factors that affect a company's tax structure. Vertex® is a registered trademark of Vertex Inc. Quantum™ is a trademark of Vertex Inc.

About Siebel Systems

Siebel Systems, Inc. (Nasdaq: SEBL) is the world's leading provider of eBusiness applications software. Siebel Systems provides an integrated family of eBusiness applications software, enabling multi-channel sales, marketing, and customer service systems to be deployed over the Web, call centers, field, reseller channels, retail, and dealer networks. Siebel Systems' sales and service facilities are located in more than 37 countries. For more information, please visit Siebel Systems' Web site at www.siebel.com.

Siebel is a trademark of Siebel Systems, Inc. and may be registered in certain jurisdictions. All other product and company names mentioned are the property of their respective owners and are mentioned for identification purposes only.

###